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28. (Amended) The [method] computer readable medium of claim 27, wherein determining the level of importance of the event to the first person comprises evaluating the effect of the passage of time since a previous attempt to contact at least one person was made on the level of importance of the event.

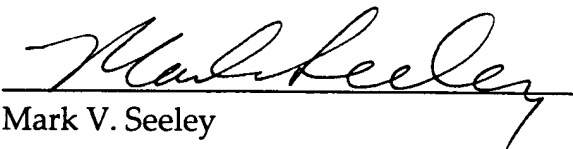
29. (Amended) The [method] computer readable medium of claim 27, wherein determining the level of importance of the event to the first person comprises referring to information concerning activities in which at least one person is engaged or will be engaged.

30. (Amended) The [method] computer readable medium of claim 27, wherein determining the level of importance of the event to the first person comprises referring to information concerning the first person's preferences to determine if the first person would prefer that action be taken on behalf of the first person to respond to the event without contacting at least one person.

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Respectfully submitted,
BLAKELY, SOKOLOFF,
TAYLOR & ZAFMAN LLP

Dated: June 10, 2002


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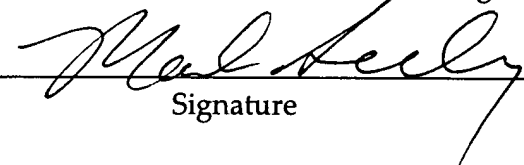
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